



Privacy Policy

Last updated as of 6th June 2025

1. Identity and Contact Info

You may contact us in the following ways:

Website: support.sprdzy.com

Discord Server: discord.sprdzy.com

You may contact the Data Protection Officer, Samuel Lee, in the following ways:

Email: sam@sprdzy.com

Discord User: sam51211

2. Data Collection & Use

When you visit sprdzy.com (the Website), Team SPR (We) may collect certain information automatically, such as IP addresses, through Cloudflare and Google Analytics. These are not linked to you in any way. You may read Cloudflare's policy on this here: <https://www.cloudflare.com/en-gb/privacypolicy/>. You may read Google's policy on this here: <https://support.google.com/analytics/answer/7318509>.

When you use SPRDZY (the Bot), minimal data is collected about you. This includes your Discord username and User ID. This is simply used when commands need to identify you, e.g. the Economy system. For the safety of our users, cost management and statistics purposes, using a command (/) with SPRDZY logs it into a secured Discord channel where only

the Executive Team (consisting of 2 people, the founder and co-founder) can view it. Here is an example of what is logged:

Interaction Initiated

sam51211 used ai*

Member count: 71

Server name: SPRDZY

*As you can see, no data related to the command is logged apart from its name.

When you participate in a server that has SPRDZY's AutoMod enabled, messages that are likely to contain triggers (such as links or profanity) have their content sent to OpenAI for review (this takes place in a matter of seconds). Then, the model simply reviews it for the infringement. If it occurs, the set moderation actions will occur. The content of the message is not logged on SPRDZY's end, however OpenAI's policy on that may differ. You can read it here:

<https://openai.com/policies/row-privacy-policy/>. Also, the messages are not linked to you in any way, only the clean content is sent.

3. Data Security Measures

All data regarding the Bot is stored in Nuremberg, Germany in NorthC Datacenters. The servers are provided by aitch.systems. All servers, although they do not contain sensitive data belonging to users, are secured by firewalls, encryption and multi-factor authentication.

4. User Rights & Control

Users may contact us to delete partial or full amounts of their data stored with us. You may request to delete the following information:

- **Economy Data**

This includes things like your balance, job cooldowns, your inventory and whether you're in debt or not.

- **Promotional Data***

This includes things like any reviews you have left for us and any blog posts you have spoken in or been mentioned in.

*Writing reviews on sites like Top.gg and Disboard will require you to contact them separately.

- **Discord Data***

This includes things like messages you have posted and forum posts (like posting suggestions or bug reports) in our official Discord server.

*Due to Discord limitations, we are only able to delete messages sent in the past 7 days. We also cannot delete the command logs (read Section 2) that mention you.

We are not able to delete any permanent blacklists regarding any of our services to protect the integrity and operation of SPRDZY. Information connected to temporary blacklists will be deleted within 14 days of the expiry date.

If you wish for us to delete this data, please submit a support ticket through our support centre, or email privacy@sprdzy.com - we aim to reply and take action within 3 to 5 business days.

If you wish to access this data, please submit a support ticket through our support centre, or email privacy@sprdzy.com - we aim to reply and take action within 3 to 5 business days.

5. Data Retention

Any of the above data which is not explicitly mentioned below will be stored for up to 2 years after the last change to it, any [Right to Be Forgotten](#) requests or the cease of operations to SPRDZY, whichever comes first.

- **Economy Data**

This data is persistent and saved because of the progression aspect within it. Therefore, the data will be stored for up to 5 years after the last change to it, any

[Right to Be Forgotten](#) requests or the cease of operations to SPRDZY, whichever comes first.

We may also delete a user's saved data if the user is inactive for an extended period of time, and not much progress has been made. The purpose of this is to save storage space.

6. Updates to this document

We may update this document at any given time to improve, reconsolidate or rebuild our policies. We give all users a 7-day notice before any changes come into effect. We contact our users by:

- **@here ping in Discord server**
We will send an @here ping in our official Discord server (found in Section 1) when we plan to change our Privacy Policy. An @here ping means all online users receive a notification for that channel. Even if you are offline, you will have 7 days to review the new policy.
- **Direct Messages**
If you own a server with SPRDZY in, you will automatically receive a DM when we publish an update.

7. Policy Concerns

If you have any concerns regarding this document, please do not hesitate to open a ticket through our support centre or go ahead and email privacy@sprdzy.com - we aim to reply within 3 to 5 business days. We'd love to cover any concerns or questions you may have.

If you believe something here is wrong or we have overlooked something, please do not hesitate to do the same by opening a ticket through our support centre or emailing privacy@sprdzy.com - again, we aim to reply within 3 to 5 business days. We extend our gratitude for your continued support.